



Eyelash Extension Guarantee

At Brow A Beauty Boutique we offer a 5 day lash warranty. If for any reason you are not satisfied or have lost an excessive amount of lashes, we encourage you to contact us immediately to discuss any issues, so we can happily fix them. In the event an issue should occur with your new eyelash extensions, and need to be fixed, please be advised that our lash extension warranty is only offered if the following have been adhered to...

- Contact with the salon must be made within 5 days of the original service date.
- You must keep lost lashes and bring them in to show your technician.
- If a repair appointment is necessary, it must be booked within 6 days of original service date. Anything later than that will expose your lashes to normal wear and tear and will void lash warranty.
- If it is determined that improper lash care has been used, the client will be given a choice to refill missing lashes at next fill in appointment or have them filled on the spot at the client's expense.

Prior To Lash Extension Appointment

- If you use waterproof mascara, avoid using it 2-3 days before your first appointment. The film it leaves on your lashes may prevent the extensions from adhering correctly.
- Arrive to your appointment with dry, clean lashes and makeup-free eyes, otherwise the lash warranty is void.
- Remove contact lenses before your appointment.
- Lash warranty cannot be given to clients wishing to receive a fill in on existing lash extensions from a previous salon. Removal of lashes and application of a brand new set is required to be eligible for our lash warranty.
- Payment is expected at time of service. All payments are final.
- Refunds are not offered on lash extensions services, as we provide a labor service.

Lash Extension Aftercare Instructions

- Do not get lash extensions wet for the first 2 hours after application.
- Do not use a spa, sauna, tanning bed or pool for the first 24 hours. The lash extensions need this time to bond.
- Avoid pulling or rubbing your eyes.
- After showering, avoid rubbing lashes, blot them dry with a towel or allow to air dry.
- Do not use eyelash curlers or any heated devices.
- Do not use any oil based makeup remover, no oil based mascara, eye creams. Oil based products can break down the adhesive allowing for premature lash loss.
- Brow recommends touch up appointments every 2-4 weeks to maintain your lash extensions.
- Avoid chemical peels, waxing or laser treatments around the eyes.
- If you can, sleep on your back to avoid the risk of lashes rubbing against your pillow.
- Gently brush your lashes with a mascara wand to groom them. The best time to do this is after

showering, as they will be softer and less likely to damage.

What To Expect Over The Next Couple Weeks

Lash extensions are semi permanent and shed with your natural eyelashes. Typically you lose between 1 and 6 natural lashes per eye, everyday. This is perfectly normal. You may experience more or less shedding depending on your lash shed cycle and home care of your lashes. As you begin to lose more and more over the course of the next 2-3 weeks you can request a lash fill appointment. This is where we will apply lashes to the areas that have been shed. Between 2-3 weeks is the best time to have your fill in appointment. Waiting too long can result in having to get a new full set. It is much more cost effective to keep up with your lash fill in appointments!

I _____ agree to have eyelash extensions applied to my natural eyelashes and/or removed and retouched. By signing this agreement, I consent to the placement and/or removal of the eyelash extensions by the eyelash extension professional.

_____ I understand that in rare occasions there are risks associated with having artificial eyelashes and eyelash extensions applied to or removed from my natural eyelashes. I further understand that in rare cases as part of the procedure eye irritation and discomfort could occur. I agree that if I experience any of these conditions with my lashes that I will contact the eyelash extension professional that performed this procedure and it may be beneficial to have the eyelashes removed.

_____ I understand and agree to the after-care instructions provided by the eyelash extension professional for the use and care of my eyelash extensions. I realize and accept the consequences of failure to adhere to these instructions may cause the eyelash extensions to fall out and/or decrease the time the lashes will last.

_____ I understand and consent to having my eyes closed and covered for the duration of approximately 60-120 minute procedure. Times may vary depending on the type and number of eyelashes applied.

_____ I am informing the eyelash extension professional of the following conditions by marking with a check:

Current use of contact lenses which I may be asked to remove during the procedure Current use of anything such as oil-containing sunscreen or moisturizers around the eyes Current use of eye drops or Eye Medications of any kind, prescription or over-the-counter Current allergies or sensitivities History of recurrent eye or tear duct infections History of dry eyes or Sjorgen's Syndrome Recent history of Eye Surgery Chemotherapy Other medical conditions which would prohibit or compromise placement and retention of eyelash extensions. This agreement will remain in effect for this procedure and all future follow-ups conducted by the eyelash extension professional. I read English and understand that this consent agreement is legal and binding. I have read and fully understand all information in this agreement. I am over 18 years of age and consent to the agreement and to the eyelash extension application procedure.

CLIENT NAME: _____

CLIENT SIGNATURE: _____

EMAIL: _____ **PHONE:** _____ **DATE:** _____

TECH NAME: _____ **TECH**

SIGNATURE _____ **DATE:** _____